

Our Policies

Silversea Passengers

Policy_Disclaimer_Statement.pdf

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Disclaimer Statement

The administrators of *Silversea Passengers* try to watch member posts and comments; then they act upon any prohibited content. However they also rely upon other members to *Report* anything they see that they believe is a problem.

Liability for Posts & Comments

Members of *Silversea Passengers* may post or share information that they believe is useful or relevant, but this does not constitute an endorsement or recommendation on behalf of the Silversea company or by the administrators of this community.

Individual members are responsible for the effects of engaging with online content and the administrators cannot endorse or guarantee the accuracy of content posted by members.

The administrators are not responsible for any information posted in the *Silversea Passengers* community on Facebook. (Also see *Your Personal Responsibility*).

Not Personal Advice

Any content on *Silversea Passengers* should also be seen as being general in nature and not be considered as personalised advice. Always consider any comments in the context of your own circumstances and confirm the suitability of the information with your personal travel advisor.

Liability for Defamation

Social media has made it easier for people to share comments, but the content cannot be defamatory towards another member in *Silversea Passengers*. This is discussed further in the call-out box titled *Your Personal Responsibility*.

Is There a Right to Free Speech?

Free Speech can be directly at odds with Defamation laws, as well as with Censorship. This has been misunderstood in the past, so this is the situation here:

A Note to Disrupters

Silversea Passengers is a free service for the benefit of the members who appreciate it.

So membership is a privilege, not a right.

“Safe, Respectful & Positive”

Your Personal Responsibility

As part of social media, member participation is encouraged - but members are always responsible for the content of their own posts and comments on *Silversea Passengers*.

Background:

Technology has advanced in leaps and bounds in recent years. Now almost anyone can post their views on social media at a touch of a button, so there is a balance required between free speech and the rights of individuals to protect their reputation.

No Liability for Comments by Third Parties:

Social media administrators are not liable for defamatory comments posted on their pages by third parties. However, it is the policy of *Silversea Passengers* that we will take steps to limit access to an alleged defamatory comment within 14 days of receiving a *Complaint Notice* about it. While 14 days is the standard policy, the reality is usually a shorter period.

Steps We Will Take to Limit Access to a Comment:

While it is always hoped that they won't be needed, the steps we will take include to remove, block, disable or otherwise prevent access by other persons to the alleged defamation. These steps will be reasonable in the circumstances, taking into account the administrators' capacity to respond to the specific issue.

Personal Liability for Possible Direct Proceedings:

Members should be aware that a potential plaintiff could instead bring defamation proceedings directly against the person who posted the comment.

Procedure for a Complaint Notice:

In the event that a member feels that they have been defamed by a comment made by another member in *Silversea Passengers*, they should contact the *Group Administrator*, Tony Hanks, using a direct private message via *Facebook Messenger*.

“Social Media Is Not Lawless”

1: *Silversea Passengers* is private group on Facebook and a private website. It is not an open public forum and there is no intrinsic right of publication of comments, or free speech. A person writing “what they want” does not free them from the possible consequences.

2: All members can see what has been posted and any “victim” of a post can use the laws of libel for redress.

3: So *Silversea Passengers* will always act promptly to remove a comment when notified of a claimed untruth or defamation. There is no right for the comment to remain because it is the group administrator's decision and free speech does not apply to defamation.

4: Individuals can post their "free speech" on their own Facebook page, but *Silversea Passengers* will moderate content on their page and website if necessary; or at the administrator's discretion.

5: For the benefit of the group as a whole, anyone engaging in defamation, or making personal threats, on *Silversea Passengers* is removed from the group with no further warnings.

Is an Action Against the Rules?

No, it is at an administrator's discretion to remove content when they believe that action is in the best interest of the group.

However, if a member is unhappy that their comment was removed, *Silversea Passengers* has a policy to reconsider if that member provides a link to an official statement from Facebook stating that the administrator's actions are "against the rules".

Conclusion

We want everyone to be able to happily enjoy *Silversea Passengers* for the purposes for which it is intended; sharing helpful information about cruising with Silversea. Please join us in upholding those aims.

Tony Hanks (Group Founder & Administrator)

For additional information or questions about the group operation, please contact Tony Hanks from the *Contact* page of the *Silversea Passengers* website.

See the Silversea websites for company information
www.silversea.com <https://my.silversea.com>

For more discussion or to share photos please visit
www.facebook.com/groups/silverseapassengers

For the shared resources of the group visit
www.silverseapassengers.com

